

Tokyo Multilingual Consultation Navi

Free Consultation for Status of Residence

Tokyo Multilingual Consultation Navi offers a “Free Consultation for Status of Residence” service. This service allows foreign residents living in Tokyo to receive a consultation on matters such as “status of residence” and “period of stay”. Consultation can be held in several languages and consultation is free.

**Who can receive
consultations**

Foreign residents who live in Tokyo, or work in Tokyo, or attend educational institutions in Tokyo

**Consultation
times/days**

The fourth Tuesday of each month, between 2:00PM and 4:00PM
*Each consultation can last for up to one hour.

**Method of
Consultation**

Online


Reservations

Reservations must be made by telephone at least one week prior to the consultation date. When making the reservation, please give the following information:

- (1) Your “status of residence”, “period of stay”, and “nationality/region” as written on your residence card
- (2) What you would like to consult about

..... Call the following number to make inquiries or reservations:

Tokyo Multilingual Consultation Navi

 **0120-142-142**

*Call between 10:00AM and 4:00PM from Monday to Friday (excluding national holidays)

~ Languages offered when making inquiries, reservations, and for consultations ~

Plain Japanese (*yasashii nihongo*), English, Chinese, Korean, Portuguese, Spanish, Thai, Russian, Tagalog, Vietnamese, Hindi, Nepalese, French, Indonesian



公益財団法人
東京都つながり創生財団
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